

Maintenance Technician

The Maintenance Technician reports to the Service Manager and is responsible for performing a range of HVACR Maintenance and service jobs for residential customers.

Benefits

- Paid Training
- Careers Advancement Opportunities
- Competitive Compensation
- Year-Round Work
- Spiffs, Rewards, & Employee Contests

Customer-based activities involved in this position require an individual who is decisive, tactful, dependable, and who possesses initiative and within the scope of his or her experience, the ability to communicate well with all customer groups. Job-related contact can occur with virtually all demographic groups, with the majority of the contacts being service customers, other technicians, the Service Manager, Dispatcher, and Parts Runners.

Duties include:

- Serving as a member of the Service/Maintenance Department teams which are organized to conduct HVACR service jobs in an efficient and timely manner.
- Performing supervised and unsupervised basic HVACR service support activities (after having been shown all safety-related aspects of the role and the expected standards); e.g. changing filters, doing power and handwashing, picking and stocking parts, assisting Service Technicians or Senior Service Technicians.
- Performing progressively more difficult technical roles than noted in the preceding paragraph under the direct supervision of a Service Technician or a Senior Service Technician; e.g. performing simple troubleshooting, conducting seasonal maintenance checks, measuring/threading pipe, operating test equipment, soldering, and brazing, installing power and control wiring, etc.
- Conducting non-service work in support of the IAQ and Installation Departments, as assigned.
- Performing related trainee/helper duties as directed by the Service Manager.

Job Qualifications:

- High school graduate or equivalent, or enrolled in, or a graduate of a post-secondary formal HVACR program of instruction.
- Good oral and written skills, including the ability to read and apply manufacturers' instructions, and to clearly communicate with customers, suppliers, and employees.
- Physical ability to perform all the duties noted above under the conditions, circumstances, and weather extremes found in Oregon. Examples include the ability to lift and carry a 100 lb. load (of the size and shape of an item encountered on an HVACR job) a distance of 50'; carry a 100 lb. motor up a fully extended 32' ladder. Must not have a fear of heights (acrophobia).
- Interest and initiative to develop his or her HVACR skills through a combination of formal schooling, company training, self-study, manufacturers' workshops, and other professional development activities.
- Hold a current Oregon operator's license and the ability to operate all vehicles in the corporate fleet. Incumbent must be insurable by the company insurance carrier.
- Ability to work under pressures of time, a non-standard schedule, adverse weather conditions, customer demands, and backlog constraints.